

EX PARTE OR LATE FILED

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C. 20554

*Dockets  
230*

*mmDocket 97-266*

IN REPLY REFER TO:

8310-MEA  
CN9300682

Honorable Jan Meyers  
Member, House of Representatives  
204 Federal Building  
Kansas City, KS 66101

RECEIVED

MAR 22 1993

Dear Congresswoman Meyers:

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Thank you for your letter on behalf of Joseph Krumm of Kansas City, Kansas. Your constituent complains of excessive cable rates, frequent cable outages, and slow repair service.

The Commission is currently in the process of formulating regulations concerning cable rates and customer service (see enclosures), pursuant to the Cable Television Consumer Protection and Competition Act of 1992. Your constituent's comments will be placed in the record of these proceedings.

Since cable technical standards are enforced by the local franchising authority, your constituent may want to voice his complaints about frequent outages to his local franchising officials.

I trust that the foregoing and the enclosures are informative.

Sincerely,

*Roy J. Stewart*

Roy J. Stewart  
Chief, Mass Media Bureau

Enclosures

*1 copy*

# Congressional

## CONGRESSIONAL CORRESPONDENCE TRACKING SYSTEM 02/18/93

### LETTER REPORT

CONTROL NO.	DATE RECEIVED	DATE OF CORRESP	DATE DUE	DATE DUE OLA(857)
9300682	02/18/93	02/12/93	03/03/93	

TITLE	MEMBERS NAME	REPLY FOR SIG OF
Congresswoman	Jan Meyers	BC

CONSTITUENT'S NAME	SUBJECT
Joseph Krumm	inq. re: rate regulation & 92 Cable Act

REF TO	REF TO	REF TO	REF TO
MMB	ENF	C.I	

DATE	DATE	DATE	DATE
02/18/93	2/18	2-19	

REMARKS: Respond to the Kansas City, KS office.

OFFICE OF CHIEF

FEB 18 2 43 PM '93

MASS MEDIA BUREAU



Federal Communications Commission  
Field Operations Bureau  
8800 East 63rd Street - Rm 320  
Kansas City, Missouri 64133

*NMB*  
*CATV - 162*  
**COPY** 682

February 12, 1993

Honorable Jan Meyers  
Member, House of Representatives  
204 Federal Building  
Kansas City, Kansas 66101

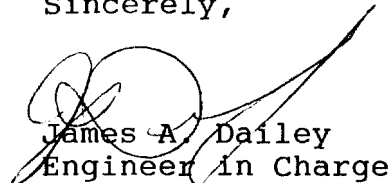
Dear Congresswoman Meyers:

Your letter to Dennis P. Carlton, on behalf of Mr. Joseph Krumm, has been referred to me for reply.

Mr. Krumm's inquiry concerns a matter which is handled by our Washington, D.C. staff. His complaint concerning cable rates and service has been forwarded to the Mass Media Bureau, Cable Television Branch, 2025 M Street, Washington, D.C. 20554.

Thank you for contacting the FCC.

Sincerely,

  
James A. Dailey  
Engineer in Charge

cc: Mr. Dennis P. Carlton  
Regional Director

JAN MEYERS  
3D DISTRICT, KANSAS

WASHINGTON OFFICE:  
2338 RAYBURN HOUSE OFFICE BUILDING  
(202) 225-2865

DISTRICT OFFICE:  
204 FEDERAL BUILDING  
KANSAS CITY, KS 66101  
(913) 621-0832

DISTRICT OFFICE:  
7133 WEST 95TH STREET  
SUITE 217  
OVERLAND PARK, KS 66212  
(913) 383-2013

**Congress of the United States**  
**House of Representatives**  
**Washington, DC 20515-1603**

SMALL BUSINESS COMMITTEE  
RANKING REPUBLICAN  
FOREIGN AFFAIRS COMMITTEE  
SELECT COMMITTEE ON AGING  
VICE CHAIRMAN  
ENVIRONMENTAL AND ENERGY STUDY COMMITTEE  
AT-LARGE MEMBER  
REPUBLICAN POLICY COMMITTEE

February 10, 1993

Mr. Dennis Carlton, Regional Director  
Federal Communications Commission  
8800 East 63rd St., Room 320  
Kansas City, Missouri 64133

Dear Mr. Carlton:

I write at the request of my constituent, Mr. Joseph Krumm, 1807 N. 86th Street, Kansas City, Kansas 66112.


Mr. Krumm believes American Cablevision is charging excessive rates to customers that live north of the Kaw River in Wyandotte County. These customers have fewer basic channels than the customers who live south of the Kaw River, yet, American Cablevision charges everyone the same basic rate.

Mr. Krumm says the cable company advised him the reason everyone is charged the same rate is because it is easier to bill everyone the same basic charge. He finds this unacceptable. He believes the cable company should either provide the same service or reduce the basic rate for customers who receive fewer channels.

He says the cable company has raised the rate, but the quality of service has deteriorated. He says the cable service in the area of Wyandotte County where he lives is continually going out, and American Cablevision is slow to restore service.

I would appreciate you looking into this matter and advising me of your findings. Please reply to my Kansas City District office at 204 Federal Building, Kansas City, Kansas 66101.

Sincerely,

  
JAN MEYERS  
Member of Congress

JM:pr

Enclosures

cc: Mr. Joseph Krumm

Ms. Mary Ann Neath, Legal Dept., City of Kansas City, KS